

## BISHAL BHATTARAI

📍 Dubai, United Arab Emirates | 📞 +971 52 682 5994 | ✉️ [bishalb60@gmail.com](mailto:bishalb60@gmail.com)

🌐 LinkedIn: [linkedin.com/in/bishalb60](https://www.linkedin.com/in/bishalb60)

## PROFESSIONAL SUMMARY

Results-driven and detail-oriented professional with 5+ years of experience in retail sales, customer support, and cash-in-transit operations. Proven track record in asset protection, risk mitigation, team coordination, and delivering exceptional customer service in high-pressure environments. Adept in multilingual communication, data entry accuracy, and inventory control. Seeking to contribute to a dynamic organization in a security, logistics, or luxury retail setting in the UAE.

## PERSONAL DETAILS

- Name:- Bishal Bhattarai
- Country:- Nepal
- Location:- Dubai, United Arab Emirates
- Date Of Birth:- 11 March 1999
- Visa Status:- Employment Visa

## CORE COMPETENCIES

- Cash Handling & Secure Transfers
- Customer Relationship Management (CRM)
- Data Entry & Records Management
- Inventory Control & Merchandising
- Risk Assessment & Confidentiality
- Team Leadership & Training
- Microsoft Excel & Database Tools
- Time Management & Operational Efficiency
- Multilingual: English, Hindi, Nepali, Urdu, Punjabi

## PROFESSIONAL EXPERIENCE

Transguard Group LLC – Dubai, UAE

Cash in Transit Crew Team Leader

Sep 2023 – Present

- Managed secure transportation of high-value assets while ensuring strict adherence to protocols.
- Built and maintained client trust through punctual and discreet delivery services.
- Demonstrated strong risk assessment and safety standards under time-sensitive operations.

## Bhat-Bhateni Supermarket – Kathmandu, Nepal

### Sales Associate

Mar 2021 – Jan 2023

- Assisted customers in product selection, promoting sales of high-demand items.
- Ensured accurate stock replenishment and maintained attractive product displays.
- Trained new hires on POS systems, visual merchandising, and customer service protocols.
- Boosted team productivity and customer satisfaction by 10% through proactive service.

## Prabhu Bank Limited – Nepal

### Data Entry & Customer Support Officer

Dec 2019 – Nov 2020

- Processed and verified 500+ client records weekly with 99% accuracy.
- Supported front-desk inquiries, improving client experience and wait time.
- Reduced data processing errors by implementing a new verification process, increasing speed by 20%.

## EDUCATION

### High School Diploma in Biological Sciences

Gaindakot Namuna Secondary School – Nepal | 2016 – 2018

GPA: 2.63

## TECHNICAL SKILLS

- Microsoft Excel, Google Sheets
- Typing Speed: 55+ WPM
- CRM Systems & POS Terminals
- Data Management Tools