



Suranga Perera

Program Manager

Contact

0542 99 42 53

Suranga.tsa@gmail.com

No 39, 6th Street, Al Hamriya, Dubai.

Skills

- Program & Project Management
- Logistics & Operations Coordination
- Procurement & Vendor Management
- Client Relationship Management
- Business Development
- Strategic Planning & Process Improvement
- Recruitment & Talent Development
- Sales, Marketing & Business Development
- Stakeholder Engagement & Strategic Communication
- Negotiation and conflict resolution

Education

PG Diploma in Facilitating Good Governance Reforms

TATA Institute of Social Sciences (TISS) Mumbai India 2019 - 2020

BA (SP) Hons. in International Relations

University of Colombo, Colombo, Sri Lanka 2005 - 2009

Diploma in Psychological Counselling

Institute of Psychology Studies, Colombo, Sri Lanka 2006 - 2007

Certificate Course in Human Resource Management

Institute of Personnel Management, Colombo, Sri Lanka 2008

Languages

English (Fluent) Hindi (Conversational)

Executive Summary

Experienced professional with over 16 years in program management, stakeholder engagement, administration, procurement, recruitment, and operational coordination, primarily within nonprofit and dynamic organizational environments. I have a proven track record of building strong partnerships, enhancing client and stakeholder satisfaction, and driving collaborative initiatives that deliver lasting impact. With a diverse background in nonprofit operations, business development, marketing, and psychological counseling, I am passionate about fostering meaningful relationships, supporting sustainable growth, and contributing to community-driven success. I am eager to bring my skills and experience to strengthen client loyalty, drive engagement strategies, and support the achievement of shared organizational goals.

Experience

Program Manager

The Social Architects

2019 – 2025

- Led cross-functional teams to deliver projects on time and under budget.
- Achieved a 95% client satisfaction rate with tailored solutions.
- Drove stakeholder engagement, enhancing communication and collaboration.
- Facilitated training programs, elevating team skills and performance.
- Increased project efficiency by 30% through streamlined processes.

Business Partner

Amazing Media Advertising

2015 – 2019

- Cultivated relationships with key stakeholders to enhance collaboration.
- Implemented innovative solutions that improved client satisfaction by 25%.
- Analyzed market trends to identify new partnership opportunities.
- Achieved recognition as top performer in partnership development initiatives.

Subeditor- sports daily

Wijaya Newspaper Ltd

2013– 2015

- Delivered attentive and efficient table service, including taking orders and serving food and beverages.
- Ensured a positive dining experience by promptly addressing customer needs and concerns.

Marketing officer

Merchant Bank of Sri Lanka

2009 – 2013

- Interfaced with clients directly at the front desk, resolving financial product inquiries and complaints.
- Maintained client files, handled incoming service requests, and ensured follow-up for high-priority customers.