



MASUDUR DAFADAR

RESTAURANT SUPERVISOR

CONTACT

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EDUCATION

Hotel Management Diploma/
F&B SERVICE
Education
Futuristic Institute of Hotel
Management 2011

Bachelor of Arts / History
Education
Thiruvalluvar University
2014–2016

SKILLS

- Public Speaking
- Health & Safety Standards
- Customer Service Background
- Staff Management
- Service Quality Standards
- Guest Relationship
- Operation Efficiency
- Active Listening
- Professional Communication

CERTIFICATE

Mocktail Creativity and
Train The Trainer Course
(ITC Fortune Park Galaxy Hotel)
2020

PROFILE

Restaurant Supervisor with 10 years of experience offering solid background of building and leading successful restaurant teams handling large volume of customers. Knowledgeable about enforcing safety and cleanliness standards and optimal inventory management strategies. Calm & level-headed in various situations.

PROFESSIONAL EXPERIENCE

RESTAURANT SHIFT MANAGER

PJP Investments Group LLC | UAE-ABUDABI | 17th OCT 2024 –

RESTAURANT SUPERVISOR

Ramee Group of Hotel & Resort | Downtown, Dubai | 10th May 2022 – 6th July 2024

RESPONSIBILITIES

- Always greet and welcome guest promptly in a warm and friendly manner.
- Monitoring & ensuring F&B Operations are running smoothly.
- Organizing duty roster of service staff, cost control, inventory, and staff training.
- Reducing operational cost and increasing productivity.
- Maintain SOP for the quality of service standards.
- Should be able to introduce innovative ideas for generating the targeted sales.
- Guest instruction, menu planning.
- Follow all safety and sanitation policies when handling food and beverage.
- Helps minimize waste, breakages and mishandling of supplies and equipment.
- Ensuring all staff are knowledgeable about menu offering and individual ingredients.
- Ensuring all staff follow strictly personal safety, food safety and food storage guidelines.
- Supervising and maintaining restaurant cleanliness to meet regulatory sanitation and hygiene standards.

F&B EXECUTIVE

Royal Orchid Regenta Central | Rajkot, India | 14th March 2020 – 18th April 2022

Sr. CAPTAIN

ITC Fortune Park Galaxy | Vapi, India | 17th April 2019 – 10th March 2020

Sr. CAPTAIN

The Sahar Pavillion | Bangalore, India | 5th Oct 2017 – 15th Feb 2019

CAPTAIN

Hotel Gangakashi | Nagpur, India | 10th June 2015 – 20th May 2017

F&B ASSOCIATE (WAITER)

Resort Marinha Dourada | Goa, India | 13th April 2013 – 19th May 2015